

# Having trouble viewing your PDF paycheck in SABHRS HR?

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Here are a few suggestions....

**Verify that you are using Internet Explorer;** other internet browsers are not supported by State of Montana

**Clear your internet browser cache** (verifying that the 'Preserve Favorites Website Data' field is unchecked on the 'Delete Browsing History' screen). [Click here](#) for detailed instructions on this.

**Contact your agency IT staff to:**

Verify that the pop-up blocker has been turned off (tip: to test this, keep the Ctrl button held down on your keyboard while you click the paycheck link)

Verify that \*.mt.gov has been added to your 'trusted sites'

Verify that the security level for the 'local intranet' zone is not set above 'Medium-low'

**Do you have a toolbar such as Google or Yahoo added to your internet browser?**

If so, you may need to try uninstalling those add-ons

**Do you have Adobe Reader installed on your computer?** If so, you may need to set the PDF viewing to 'open in a new browser' follow these instructions:

Open Adobe

Click Edit>Preferences>Internet

Check the field 'Display PDF in browser'