

# State Human Resources Division

## Goals and Objectives 2021 Biennium

---

**Division Mission:** To help Montana become an employer of choice by supporting state managers in their efforts to attract, develop, and retain creative, competent, and energetic employees.

**Goal:** Serve as a strategic partner in managing Montana state government's workforce.

**Objectives:**

- Support agencies with workforce development and planning.
- Help agencies develop their workforces by designing and delivering relevant training.

**Goal:** Provide leadership for human resources in Montana state government.

**Objectives:**

- Educate, promote, and support agencies' strategic use of the broadband compensation and classification policy.
- Provide professional classification and compensation expertise to agencies.
- Develop and implement an online learning management system for the enterprise.
- Support and promote agency workplace diversity plans.
- Communicate and market successful human resources practices.
- Routinely review, revise, and develop relevant administrative rules, employment policies, and guides.

**Goal:** Lead and support Montana state government's efforts to attract, develop, and retain a highly skilled workforce.

**Objective:**

- Manage the State of Montana Recruiting System with a focus on attracting the best and the brightest to work for the state of Montana.

**Goal:** Provide an efficient, state-of-the-art payroll processing and human resources information system that supports state government's goals, objectives, and employment policies.

**Objectives:**

- Maintain and administer payroll and benefit-deduction processes for state employees.
- Develop and implement new technology and leverage existing technology to support Montana state government's employment policies and procedures.
- Ensure transparency and compliance with state and federal regulatory requirements.
- Provide training and education to increase customer knowledge, skills, and use of the human resources information system.
- Improve business processes to reduce document and data-storage costs.

**Goal:** Efficiently manage operations in an environment that supports integration, teamwork, and creativity.

**Objectives:**

- Formulate and direct the development of goals, objectives, budgets, operating plans, and staffing to create and maintain sound, cost-effective, and measurable programs.
- Recruit, retain, and develop expert-level human resources, technical support, and professional development staff.

Foster a work environment where new ideas are rewarded and creativity and teamwork are expected.